

PSTN Assure

Reduce PSTN Switch-Off Risk Without Changing Anything On Site

As BT continues the UK PSTN switch-off, organisations with legacy copper circuits are facing growing operational and continuity risks. Many PSTN lines still support critical services including alarms, lift emergency lines, payment terminals, emergency phones and building management systems. Migrating or removing these services without full visibility can introduce unnecessary disruption and operational exposure.

Britannic PSTN Assure™ provides a simple, low-risk way to maintain critical services throughout the PSTN transition. Reduce switch-off risk, maintain operational continuity and create the time needed to modernise services strategically and at your own pace.

**2.8
Million**

PSTN lines are still active across the UK network, leaving many organisations exposed to switch-off disruption if services are not identified and migrated correctly.

**January
2027**

The final UK PSTN switch-off deadline when analogue telephone services are scheduled to end across the UK telecommunications network.

**Critical
Services**

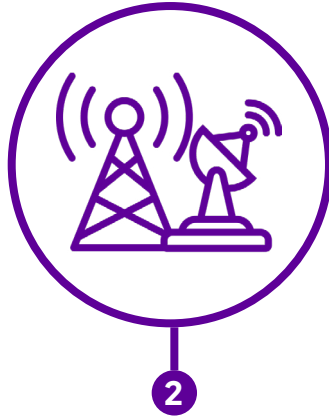
Many operationally critical services still rely on PSTN infrastructure, including alarms, payment terminals, emergency phones and building management systems.

How PSTN Assure Works

Britannic PSTN Assure provides a simple, low-risk way to maintain critical services as the UK telecommunications network transitions away from PSTN.



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EXISTING PSTN SERVICES

Your existing copper circuits continue to support critical operational services across your sites and locations.

EXCHANGE-LEVEL TRANSITION

Britannic manages the service transition within the telecommunications exchange environment. No changes to your on-site wiring, equipment or processes.

PSTN ASSURE CONTINUITY SERVICE

Britannic provides a managed continuity service, keeping your critical PSTN-dependent services operational while you assess, rationalise and plan your long-term modernisation.

BUSINESS CONTINUITY MAINTAINED

Your essential services continue to operate reliably, protecting your operations and customers throughout the UK PSTN transition.

Why Consider Britannic's PSTN Assure?

Communications Specialists

With over 40 years of experience in business communications and operational continuity, Britannic understands the risks hidden within legacy PSTN environments.

Single Point Of Accountability

From service coordination and supplier management to ongoing support, Britannic provides one dedicated partner throughout the PSTN transition.

Operationally Focused Approach

Designed to protect day-to-day operations, PSTN Assure prioritises continuity for critical services without introducing unnecessary disruption.

Built Around Future Transformation

PSTN Assure helps organisations reduce immediate switch-off exposure while creating the time needed to modernise infrastructure strategically.

What PSTN Assure Brings To You

Maintain Operational Continuity



Keep critical PSTN-dependent services operating reliably throughout the UK PSTN transition without impacting day-to-day business operations.

Reduce Switch-Off Exposure



Minimise operational risk caused by unidentified legacy lines, unsupported services and complex PSTN dependencies across sites.

Avoid Costly Disruption



Eliminate the need for immediate rewiring, infrastructure replacement or disruptive onsite engineering works during transition projects.

Gain Time To Modernise



Create the flexibility needed to properly assess, rationalise and modernise services strategically and at a pace that suits the business.

Protect Critical Services



Support continuity for alarms, emergency phones, lift lines, payment terminals, building systems and other operationally critical infrastructure.

Simplify Complex Estates



Ideal for organisations operating across multiple sites, properties or facilities with mixed legacy infrastructure and limited service visibility.

Fully Managed By Britannic



Britannic manages the service end-to-end, providing project coordination, service management and ongoing support through a single point of contact.

Reduce Internal Resource Pressure



Remove the burden from internal IT and operational teams by outsourcing migration coordination, continuity management and supplier engagement.

Create A Controlled Transition



Take a phased, low-risk approach to PSTN migration with ongoing guidance, support and continuity planning from experienced communications specialists.

Talk to the solutions people.

Britannic are an award-winning specialist in business communications, systems integration, digital transformation and managed services. Their leading technical expertise and consultative approach has helped UK businesses to digitally transform their contact centres, customer experience, and communications with innovative technologies and services such as: Conversational AI, Workflow and Process Automation, Omni-channel communications, Interaction Analytics, Next Generation Networks and SIP Routing, UCaaS, CCaaS, and Video Interaction Management, to increase efficiencies, personalise interactions, introduce automation and reduce cost.

Book A Demo With One Of Our Specialists Today!