

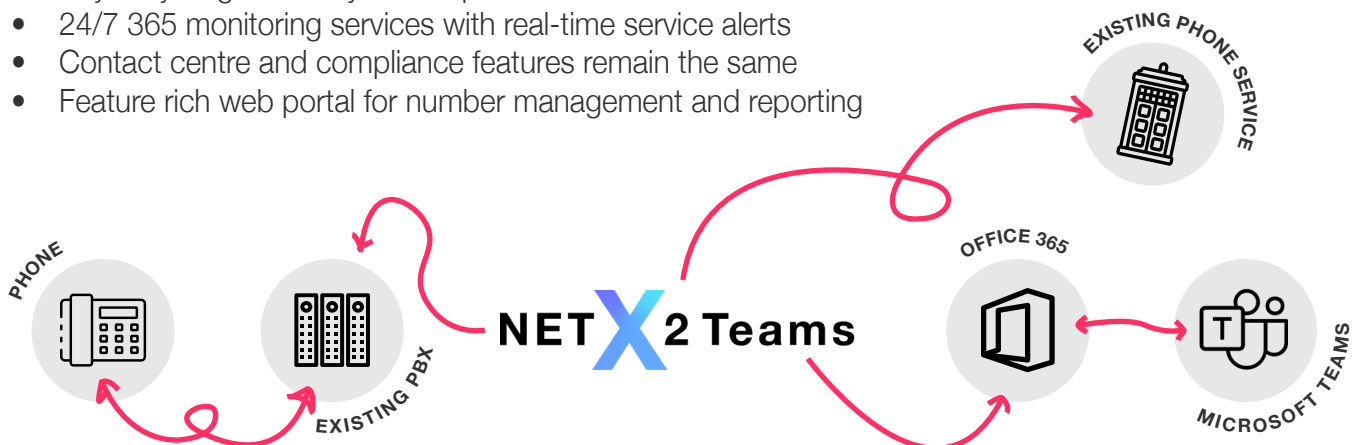
# NETX2 Teams

Cost effective, feature rich calling from Microsoft Teams Trunks.



Meet NETX2Teams, a cloud service that routes SIP calls directly to and from MS Teams. There is no hardware or software required and it can be set up in minutes. Leaving all users under one communication and collaboration platform across all devices. Seamless external and internal calls from MS Teams (inbound and outbound). Lou Lwin, Group Head of Enterprise Architecture at Markerstudy said: *"To be able to generate not just reports using NETX2, but real-time insight into call behaviour is a fantastic boost to our ability to be a responsive data-led organisation. It gives us a unified and meaningful view of the environment, saving time and effort."*

- Zero software or hardware to install
- No special configuration of phone systems or Trunk services
- Enterprise-grade, high-availability infrastructure that runs on Microsoft Azure
- Retain call centre software, devices and integrations with your current PBX
- No minimum user quantity - from 1 to 10,000 users
- Pay-as-you-go monthly subscription model after 12-month minimum term
- 24/7 365 monitoring services with real-time service alerts
- Contact centre and compliance features remain the same
- Feature rich web portal for number management and reporting



# SEAMLESS INTEGRATION BETWEEN MS TEAMS AND YOUR EXISTING TELEPHONY



**Work on desktop, tablet or mobile to fit flexible workstyles**



**Familiar experiences with native Microsoft Teams application**



**Instant and seamless calling  
Maintain and extend your business communications**



**Avoid disruptive, disconnected replacement systems**



**Augment business processes with the benefits of collaboration**

## CALL FLOWS

Preserve your current voice investment that is so vital for communication with customers, staff, suppliers and stakeholders. With NETX2Teams all the benefits of having a high quality phone system can be retained, whilst simultaneously gaining the extensive collaboration capabilities of MS Teams.

## NETX2Teams: GAIN CONTROL OF YOUR VOICE PLATFORMS

Using NETX2 our powerful, flexible SIP management platform NETX2Teams can give you full visibility and control over your inbound and outbound voice communication. Utilise powerful analytics, fully customisable dashboards and widgets, report scheduling, highly flexible BCP call routing, feature management and call quality measurement (using MoS – Mean Opinion Scores).

## TALK TO THE SOLUTIONS PEOPLE

We know a thing or two about solving business problems. Since 1984, we've been matching business problems with the right technology solutions. Creating opportunities for growth, adding value and helping businesses disrupt their market. Digital transformation isn't for the faint hearted, but fortunately it's not a journey your business needs to do alone.

**BRING CLARITY TO YOUR BUSINESS. BOOK A NETX2TEAMS DEMO WITH A MEMBER OF OUR TEAM TODAY!**